

# Point West by the Numbers

## 2016 Impact Report



New Non-Citizen Members

**346**



Non-Citizen Loans Provided

**\$7.5 million**



Fresh Start Accounts Opened

**62**



**Staff Hours Volunteered**  
*(Financial Beginnings, CU4Kids, Centro Cultural, OFB, etc.)*

**1,627 hours**



**Staff Charitable Contributions**

**\$17,880.00**

# Faces of Point West



**Cheranda C.**  
Member since 2012

“ I have been sober today 951 days. I am rebuilding my life and my credit. Point West gave me an opportunity to work with them to put myself in a better financial situation. I am so grateful. I look forward to working with Point West. ”

“ Las personas que trabajan aqui son muy amables, solucionan nuestras preguntas y situaciones rapido y facil, hablan espanol y siempre estan dispuestos a ayudar a sus clientes. ”



**Francy B.**  
Member since 2015

“ When I first walked into PW to try and get an account, the front desk was very friendly and offered me coffee and it seemed different than other banks. The team member that helped me was very friendly and didn't just jump right into the account opening like others would. That's where the “just like home” feeling came from. ”



**Clint A.**  
Member since 2015

Find more great member stories at [www.pointwestcu.com](http://www.pointwestcu.com).